

Warranty At-A-Glance Options



POS-X already offers award winning warranty service backed with FREE 2-Day Advance Exchange service, however, for those seeking even faster replacement service or longer warranties, you are in luck!

POS-X Extended Service Plans can expand our manufacturer's limited warranty with easy-to-use service levels that help you make the most of your technology investment. Choose from various Extended Service Plan options at the same time you purchase your POS-X products to maximize your coverage.

Because POS-X offers different warranty lengths on their products, it is suggested that you check the individual product page for its length.

Warranty Upgrade Part Numbers

	2 YR EXTENSION	3 YR OVERNIGHT	5 YR OVERNIGHT
Scanner/MSR/Pole Display	ZWE-BMP	ZOE-BMP3	ZOE-BMP5
Cash Drawer/Printers/WirelessScanner	ZWE-CRW	ZOE-CRW3	ZOE-CRW5
Monitor/Retail Box/Customer Display	ZWE-TMC	ZOE-TMC3	ZOE-TMC5
POS Terminal	ZWE-TPC	ZOE-TPC3	ZOE-TPC5

Please see the next page for our Warranty At-A-Glance Tables.

3 Year Standard Warranty Products

	STANDARD WARRANTY	2 YR EXTENSION	3 YR OVERNIGHT	5 YR OVERNIGHT
Warranty Length	3 Yr	5 Yr	3 Yr	5 Yr
Manufacturer Defects	√	√	√	√
Accidental Damage			One Time No Fault	One Time No Fault
Average Depot Repair Time	2-3 Days	2-3 Days	24-48 Hours	24-48 Hours
Advance Exchange Shipping Speed	2 Days	2 Days	Overnight*	Overnight*
24/7/365 Phone Support	√	√	√	√

5 Year Standard Warranty Products

	STANDARD WARRANTY	2 YR EXTENSION	5 YR OVERNIGHT
Warranty Length	5 Yr	7 Yr	5 Yr
Manufacturer Defects	√	√	√
Accidental Damage			One Time No Fault
Average Depot Repair Time	2-3 Days	2-3 Days	24-48 Hours
Advance Exchange Shipping Speed	2 Days	2 Days	Overnight*
24/7/365 Phone Support	√	√	√

*includes call tag for return shipment for a defective unit
 All repair times are expressed in business days/hours.
 See Conditions: <http://www.pos-x.com/warranty.aspx>